

Attorney's Docket No.: 16366-012001

OFFICIAL COMMUNICATION FACSIMILE:

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Applicant : Beckman et al.
Serial No. : 09/704,016
Filed : November 1, 2000

Art Unit : 2143
Examiner : Phuoc H. Nguyen

Title : System and Method of Intelligent Queuing

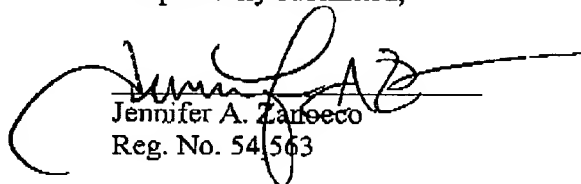
MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Attached to this facsimile communication cover sheet is AMENDMENT IN REPLY TO ACTION OF OCTOBER 4, 2004, faxed this 4th day of February, 2005, to the United States Patent and Trademark Office.

Respectfully submitted,

Date: February 4, 2005


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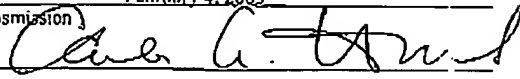
Mail Stop Amendment
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AMENDMENT IN REPLY TO ACTION OF OCTOBER 4, 2004

Please amend the above-identified application as follows:

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I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

February 4, 2005
Date of Transmission
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Carlos A. Brasil
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